

Accessibility For All

At Anthem Life we firmly believe in accessibility for all, which is why we continually strive to make our website and mobile applications accessible to individuals with disabilities. Our goal is to ensure you have barrier-free access to our healthcare products and services.

Need Assistance With An Accessibility Issue?



Please contact Website Technical Support Helpdesk at **866-755-2680**.

Website Accessibility

We are committed to ensuring our websites comply with Web Content Accessibility Guidelines (WCAG) version 2.1 Level AA of the World Wide Web Consortium Web Accessibility Initiative (W3C WAI), as well as Section 508 of the U.S. Rehabilitation Act. We test and monitor our websites on an ongoing basis, as well as implement a range of accessibility features.

Additionally, we review and optimize our mobile applications to comply with WCAG 2.1 AA to the extent possible and within our control.

Website accessibility features we currently use include:

- Alternative text for appropriate images and other non-text elements
- ARIA (Accessible Rich Internet Applications) attributes for additional information about links and indication of new browser windows
- Association of form fields with labels, and form error messages with ARIA attributes to the form field
- Association of all data cells in a data table with their headers and only using table structures for tabular data (not for design)
- Content is read to assistive technologies in the correct reading order
- JavaScript and style sheets to enhance the appearance and functionality of the site
 - If these technologies are not available, our page design helps ensure graceful degradation
- Page titles and title tags written for easy comprehension of the page content

- Skip links
- Structural markup to indicate headings and lists (semantics) to aid in page comprehension
- Validation that all links and buttons can be accessed with a keyboard in a logical tab order

To learn more about website accessibility, visit the [World Wide Web Consortium \(W3C\) Web Accessibility Initiative](#).

Portable Document Format Files (PDF)

We work to make PDFs accessible for use with assistive technology, such as screen readers like JAWS or NVDA. This includes “tagging” for alternate text in images, table headings in data tables, semantic structural elements like headings and lists, as well as language and pronunciation attributes. Some of our older PDFs may not include these features.

If you experience accessibility issues with a PDF on our website, please let us know by calling Website Technical Support Helpdesk at 866-755-2680.