Accident Claims Checklist

Information to Identify Your Policy

- ☐ Policy number
- ☐ Policyholder's name
- ☐ Policyholder's date of birth
- ☐ Policyholder's address

Claim Details & Documentation

- ☐ Patient or Claimant name
- ☐ Accident date & time
- ☐ Accidental injury diagnosis
- ☐ How & where accident occurred
- ☐ Medical records for services
- ☐ Health care provider/Facility name
- ☐ Bill from provider listing services received
- ☐ Police report, if applicable

File Your Claim Faster Using MyBenefits

1. Visit standard.com/ahl/mybenefits to register your MyBenefits account and log in.
2. Choose how you will receive your benefits from the multiple payment options available.
3. Click 'file a claim' to begin. Our system will guide you through each step along the way.
4. Securely upload supporting documents by scanning or attaching stored files.
5. Submit your completed claim.

Other Ways to File a Claim

Fax claim submissions: 1.866.424.8482

Mail:
American Heritage Life Insurance Company
4920 San Pablo Road South, Suite 200C
Jacksonville FL 32224-6687

For coverage issued in New York

Fax claim submissions: 1.866.427.3623

Mail:
The Standard Service Center
PO Box 331429
Atlantic Beach FL 32223

Underwritten by: American Heritage Life Insurance Company

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