

Travel Assistance

A Worldwide Assistance Service



Standard Insurance Company (The Standard) includes Travel Assistance with our group insurance policies through an arrangement with Assist America, Inc. This provides an additional sense of security for your insured employees and their eligible family members any time they travel more than 100 miles from home or internationally for trips of up to 180 consecutive days.¹ There's no enrollment process — insured employees are automatically covered.

A single phone call helps employees and their families with emergencies that may arise while traveling, including a wide range of medical, legal and travel-related issues. Travel Assistance can also help them with non-emergencies, such as trip planning.

Key Services of Travel Assistance

- **Pre-Trip Assistance** including visa, weather and currency exchange information, inoculation recommendations, country-specific details and security and travel advisories
- **Trip Assistance** including help with replacing credit cards and passports, locating missing baggage and emergency cash coordination
- **Medical Assistance** including locating medical and dental providers and translation services, replacement of prescription medication and corrective lenses and advancement of funds for hospital admission
- **Legal Referral** including locating a local attorney, consular officer or bail bond coordination
- **Emergency Transportation Services** including arranging and paying for emergency evacuation to the nearest adequate medical facility and medically necessary repatriation to the employee's home, including repatriation of remains²
- **Companion Transportation Services** including returning travel companion if return travel is disrupted due to emergency transportation services or returning dependent children if left unattended due to prolonged hospitalization²
- **Evacuation Arrangements** in the event of a natural disaster, political unrest and social instability
- **Vehicle Return** if emergency transportation services are required and the participant's personal vehicle is stranded



How to Contact

Travel Assistance is accessible 24 hours a day, every day. For more information, contact your insurance advisor or call the Employee Benefits Sales and Service Office for your area today at 800.633.8575.

Standard Insurance Company, 1100 SW Sixth Avenue, Portland, OR 97204 | [standard.com](https://www.standard.com)

¹ Spouses and children traveling on business for their employers are not eligible to access these services during those trips.

² Participants are responsible for arranging transportation from the point of injury or illness to the initial point of medical care or assessment and the cost related to this transportation. Any emergency evacuation services provided by Assist America, Inc. must be arranged by Assist America, Inc.

The Standard is a marketing name for StanCorp Financial Group, Inc. subsidiaries. Insurance products are offered by Standard Insurance Company of Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.

Travel Assistance is provided through an arrangement with Assist America, Inc., which is not affiliated with The Standard. Travel Assistance is subject to the terms and conditions, including exclusions and limitations of the Travel Assistance Program Description. Assist America, Inc. is solely responsible for providing and administering the included service. Travel Assistance is not an insurance product. This service is only available while insured under The Standard's group policy.