Travel Assistance
A Worldwide Assistance Service

Standard Insurance Company (The Standard) includes Travel Assistance with our group insurance policies through an arrangement with Generali Global Assistance. This provides an additional sense of security for your insured employees and their eligible family members any time they travel more than 100 miles from home or internationally for trips of up to 180 days. There’s no enrollment process — insured employees are automatically covered.

A single phone call helps employees and their families with emergencies that may arise while traveling, including a wide range of medical, legal and travel-related issues. Travel Assistance can also help them with non-emergencies, such as trip planning.

Key Services of Travel Assistance

• **Pre-Trip Assistance** including passport, visa, weather and currency exchange information, health hazards advice and inoculation requirements

• **Trip Assistance** including help with transferring funds, replacing credit cards and passports, emergency ticketing, and locating missing baggage

• **Medical Assistance** including locating medical and dental providers and translation services, replacement of prescription medication and corrective lenses and advancement of funds for emergency medical payment

• **Legal Referral** including locating a local attorney, consular officer or bail bond services

• **Emergency Transportation Services**\(^1\) including arranging and paying for emergency evacuation to the nearest adequate medical facility and medically necessary repatriation to the employee’s home, including repatriation of remains

• **Companion Transportation Services** including returning travel companion if return travel is disrupted due to emergency transportation services or returning dependent children if left unattended due to prolonged hospitalization\(^1\)

• **Personal Security Services** including logistical arrangements for ground transportation and/or evacuation in the event of a natural disaster, political unrest and social instability

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1 Must be arranged by GGA. The Combined Single Limit (CSL) for these services is $1 million. One service or combination of services may exceed the CSL. The insured is responsible for payment of any expenses that exceed the CSL.

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.

Travel Assistance is provided by Generali Global Assistance. Generali Global Assistance (GGA) is the marketing name used by GMMI, Inc. for their services, which is not affiliated with The Standard. Travel Assistance is subject to the terms and conditions, including exclusions and limitations of the Travel Assistance Program Description. GGA is solely responsible for providing and administering the included service. Travel Assistance is not an insurance product. This service is only available while insured under The Standard's group policy.