Reset

TheStandard®

Short Term Disability Insurance

Filing a claim? Do it online.



You can file a claim online at any time, using a laptop, desktop, tablet or mobile device. And you'll be able to save drafts, upload forms and track your claim status.

Here's how to file your claim online:

1 Gather information you need to file your claim.

- Your Group Short Term Disability insurance policy number: [XXXXXX]
- First date you were unable to work.
- Medical provider's name and contact information.

2 Go to standard.com/individual/file-claim.

- Follow the steps to create an account, set up identity verification and connect it to claim filing.
- Answer the questions to complete your Employee Statement.
- If you need to leave before finishing the process, save a draft. When you're ready, you can log back in to complete it.

3 Follow up and track your claim.

- After you submit your claim, you'll receive a claim number immediately.
- Upload other completed required forms if you have them — such as the Employer's Statement or Attending Physician's Statement.
- Log in anytime to check your claim status.

Questions? Check out our **Disability Claims FAQ**. Or ask your human resources representative.

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