## TRAVEL ASSISTANCE AND LIFE SERVICES TOOLKIT

# Because Today — More Than Ever — Employees Need Support



Group Life coverage from Standard Insurance Company includes **Travel Assistance** and our **Life Services Toolkit**. Both give your employees services and tools they can use right now to help make life simpler and more secure. Your employees can also feel peace of mind knowing that their beneficiaries can access grief support and services after their death.

Select a Topic

## TRAVEL ASSISTANCE

## LIFE SERVICES TOOLKIT

## Support Before and During Trips<sup>1</sup>

Travel Assistance provides services at no charge to employees and their immediate family members for most trips — for business or pleasure. They can use Travel Assistance to help plan a trip and when they're on the road.

#### HERE'S HOW IT WORKS:

- Available 24/7 for travel more than 100 miles from home and internationally for up to 180 days for business or pleasure
- Coverage for employee, spouse and kids through age 25; spouses and children aren't eligible for services when traveling on business for their employers
- Easy access via Assist America Mobile App

# Key Services Include

#### **Pre-Trip Assistance**

Country-specific information on visas, currency exchanges, inoculations, travel advisories and more

### Trip Assistance

Help replacing lost or stolen baggage, credit cards and passports and accessing interpretation/translation services

#### **Medical Assistance and Legal Referrals**

Help locating providers, replacing prescription medications, advancing funds for hospital admission and locating local attorneys and consular officers

### **Emergency Transportation Services**

Arranging and paying for emergency evacuation to the nearest adequate medical facility

- Medically necessary repatriation to the employee's home
- Repatriation of remains
- Evacuation arrangements for natural disasters, political unrest and social instability; must be arranged by Assist America, Inc.

<sup>1</sup> Travel Assistance is provided through an arrangement with Assist America, Inc., which is not affiliated with The Standard. Travel Assistance is subject to the terms and conditions, including exclusions and limitations of the Travel Assistance Program Description. Assist America, Inc. is solely responsible for providing and administering the included service. Travel Assistance is not an insurance product. This service is only available while insured under The Standard's group policy.

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## TRAVEL ASSISTANCE

## **LIFE SERVICES TOOLKIT**

## Resources for Employees and Beneficiaries<sup>1</sup>

Your employees can turn to our Life Services Toolkit at any time to help them manage their lives and finances. And after a loss, beneficiaries can count on personal grief support. Plus valuable legal and financial services. We partner with an industry leader, Health Advocate, to provide the resources below and more:

#### HELP EMPLOYEES CAN USE NOW<sup>2</sup>







Financial Planning

Health and Wellness

#### **SERVICES FOR BENEFICIARIES<sup>2</sup>**



Legal Services

Financial Counseling

Support Services

Online Resources

Find out more about how The Standard's **Life insurance** can help protect your employees and the people closest to them.

#### Standard Insurance Company | 1100 SW Sixth Avenue, Portland, OR 97204 | standard.com

- 1 Life Services Toolkit is provided through an arrangement with Health Advocate<sup>SM</sup> and is not affiliated with The Standard. This service is not an insurance product.
- 2 Life insurance beneficiaries and recipients of an Accelerated Death Benefit can access services for 12 months after the date of the claim letter. Services are not available to beneficiaries who are minors or are non-individual entities such as trusts, estates or charities.

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of Portland, Oregon, in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.

Life Services Toolkit & Travel Assistance – 2pg PR/ER