Extended Travel Assistance

Global Support for Expatriates and Other Long-term Travelers

Extended Travel Assistance[1] helps you cope with emergencies that may arise while traveling more than 100 miles from home or internationally for more than 180 consecutive days. It can also help you with non-emergencies, such as planning your trip.

This feature is available to you and your family through your employer's group insurance coverage with Standard Insurance Company (The Standard).[1] All services are available 24 hours a day, every day.[2]

Extended Travel Assistance Offers the Following Services:

- **Pre-trip Assistance** including visa, weather and currency exchange information, inoculation requirements, country-specific details and security and travel advisories
- **Trip Assistance** including credit card and passport replacement assistance, missing baggage assistance and emergency cash coordination
- **Medical Assistance** including locating medical and dental providers and translation services, replacement of prescription medication and corrective lenses as well as advancement of funds for hospital admission
- **Legal Referral** including locating a local attorney, consular officer or bail bond coordination
- **Emergency Transportation Services** including arranging and paying for emergency evacuation to the nearest adequate medical facility and medically necessary repatriation to the employee's home, including repatriation of remains[3]
- **Evacuation Arrangements** in the event of a natural disaster, political unrest and social instability
- **Return Travel Companion** if travel is disrupted due to emergency transportation, and return of minor children if left unattended due to prolonged hospitalization

In the U.S., Canada, Puerto Rico, U.S. Virgin Islands, and Bermuda, call **800.872.1414**.
In other locations worldwide, call collect **+1.609.986.1234**.
or text **+1.609.334.0807.**
You can email **medservices@assistamerica.com**

Get the App

Get the most out of Extended Travel Assistance with the Assist America Mobile App.

Click one of the links below or scan the QR code to download the app. Enter your reference number and name to set up your account. From there, you can use valuable travel resources including:

- One-touch access to Assist America's Emergency Operations Center
- Worldwide travel alerts
- Mobile ID card
- Embassy locator

Reference Number: 01-AA-STD-5201E

Download on the App Store
GET IT ON Google Play

Standard Insurance Company | 1100 SW Sixth Avenue, Portland, OR 97204 | **standard.com**

1 Extended Travel Assistance is provided by Assist America, Inc. and is not affiliated with The Standard. Extended Travel Assistance is subject to the terms and conditions, including exclusions and limitations of the Extended Travel Assistance Program Description. Assist America, Inc. is solely responsible for providing and administering the included service. Extended Travel Assistance is not an insurance product. This service is only available while insured under The Standard's group policy.

2 Spouses and children traveling on business for their employers are not eligible to access these services during those trips.

3 Participants are responsible for arranging transportation from the point of injury or illness to the initial point of medical care or assessment and the cost related to this transportation. Any emergency evacuation services provided by Assist America, Inc. must be arranged by Assist America, Inc.

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.