



Extended Travel Assistance

Global Support for Expatriates and Other Long-term Travelers

Extended Travel Assistance¹ helps you cope with emergencies that may arise while traveling internationally for more than 180 days. It can also help you with non-emergencies, such as planning your trip.

All services are provided by one of the most experienced assistance companies in the United States, Generali Global Assistance. This feature is available to you and your family through your employer's group insurance coverage with Standard Insurance Company (The Standard). All services are available 24 hours a day, every day.

Extended Travel Assistance Offers the Following Services:



Pre-trip Assistance including passport, visa, weather and currency exchange information, health hazards advice and inoculation requirements



Trip Assistance including emergency ticket, credit card and passport replacement assistance, funds transfer assistance and missing baggage assistance



Medical Assistance including locating medical and dental providers and translation services, replacement of prescription medication and corrective lenses as well as advancement of funds for emergency medical payment



Legal Referral including locating a local attorney, consular officer or bail bond services



Emergency Transportation Services² including arranging and paying for emergency evacuation to the nearest adequate medical facility and medically necessary repatriation to the employee's home, including repatriation of remains.



Personal Security and Natural Disaster Services including logistical arrangements for ground transportation, housing and/or evacuation in the event of a natural disaster, political unrest and social instability



Return Travel Companion if travel is disrupted due to emergency transportation services and **return dependent children** if left unattended due to prolonged hospitalization²

1 Extended Travel Assistance is provided by Generali Global Assistance. Generali Global Assistance (GGA) is the marketing name used by GMMI, Inc. for their services, which is not affiliated with The Standard. Extended Travel Assistance is subject to the terms and conditions, including exclusions and limitations of the Extended Travel Assistance Program Description. GGA is solely responsible for providing and administering the included service. Extended Travel Assistance is not an insurance product. This service is only available while insured under The Standard's group policy.

2 Must be arranged by GGA. The Combined Single Limit (CSL) for these services is \$1 million. One service or combination of services may exceed the CSL. The insured is responsible for payment of any expenses that exceed the CSL.

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.

In the U.S., Canada, Puerto Rico, U.S. Virgin Islands, and Bermuda, call **866.455.9222**. In other locations worldwide, call collect **+1.240.330.1381**.

You can also email **ops@gga-usa.com**.

standard.com/travel

Standard Insurance Company
1100 SW Sixth Avenue
Portland, OR 97204

Below is a handy reference card for your wallet.

Extended Travel Assistance is available when you are outside of your home country for more than 180 days.

Travel Risk Intelligence Portal

standard.com/travel

For first time activation, use the following information:

Group ID: D2STD

Activation Code: 181002

In the United States, Canada, Puerto Rico, U.S. Virgin Islands, and Bermuda, call toll-free.....**866.455.9222**
In other locations worldwide, call collect.....**+1.240.330.1381**

Generali Global Assistance Travel Assistance can also be reached at **ops@gga-usa.com**.

In all cases, the medical professionals, medical facilities or legal counsel suggested by Generali Global Assistance (GGA) to provide services to Participants are not employees or agents of The Standard or GGA, and the final decision to utilize any such medical professional, medical facility, or legal counsel is the Participant's choice alone. The Standard and GGA are not responsible and shall not be liable for any wrongful act or omission of any transportation provider, healthcare professional or legal counsel who is not an employee of The Standard or GGA, as applicable. Generali Global Assistance is the marketing name for GMMI, Inc.

Fold

