

# Recordkeeping Services Designed to Support TPAs

The Standard offers you an innovative and flexible TPA service model, so you can focus on the most important elements of your value proposition.

## You Choose Who Takes the Lead

We offer you choice. The Standard can either deliver the following administrative duties or provide support if you prefer to keep the lead:

- · Assistance with gathering data for new clients
- · Notification of eligibility for the plan
- · Interaction with participants and employer to facilitate distribution and loan processing
- · Review and approval of loans, distributions, hardship withdrawals and QDROs
- · Distribution of small account balances to terminated participants
- · Facilitation of required minimum distributions
- · Distribution of certain participant notices

## A Unique Approach to Collecting and Leveraging Data

Our proprietary Participant Data Management technology employs a fundamentally different approach that ensures quality data. With each payroll, we collect data on all employees, not just those currently participating in the plan. The Standard applies *nearly 100 validations* on the data to ensure accuracy.

This unique approach helps track employee eligibility and enables real-time vesting calculations, which support the management of distributions and loans. Many TPAs find that having clean and comprehensive data saves significant time during compliance testing and census data collection.

## Committed to You and Your Clients

At The Standard, client service and quality come first. When your clients transition to our platform, a plan implementation manager will work closely with you to ensure a smooth and timely experience. To help meet your ongoing needs, a dedicated TPA service team also is available to provide support and strategic insights.



The Standard's TPA services offer flexibility and complement your business model. Contact us at 844.239.3561 or TPAServices@standard.com to learn more.

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