



# Accessing Your Retirement Account

Personal Savings  
view your account  
over funds from  
information and

## RP 10051 is now out of date.

Please update your link or bookmark  
with the following location to access the new version.

<https://www.standard.com/eforms/23695.pdf>

Thank you.

enroll,  
help rolling  
helpful

Account Secure

Log on Personal  
and activate

multifactor authentication  
(a second layer of security  
requiring a one-time PIN with  
your login).

- Review your account information and activity at least monthly.
- Have up-to-date contact information on your account.
- Don't share your account username, password or security questions with others.
- Let us know as soon as possible if you notice or suspect your account is compromised, or if you see any unauthorized transaction or activity in your account.

Learn more about keeping your account safe and our Customer Protection for Retirement Plan Accounts at The Standard by visiting Personal Savings Center and choosing Planning Tools, Common Questions from the menu and scrolling down to Account Information and Settings.

## Online

1. Visit Personal Savings Center.
2. Click Create an Account.
3. Click on My Retirement Plan. Under I Have a Retirement Plan Through Work, select Create an Account.
4. Fill in your personal information, then create a username and password.
5. You will receive an email from [verify@standard.com](mailto:verify@standard.com) to activate your online account (you'll need to do this within 24 hours).
6. Log into your new account with your username and password.
7. Read and agree to the Terms of Consent.
8. Select how you'd like to receive verification codes. On the new page, enter the six-digit code within 60 minutes of receiving it. If you are going to use the same device or computer again and prefer not to receive a code, select Trust this Browser.
9. When prompted to connect your account, choose yes. Then select Retirement Account. Enter the requested information, then click Add Services.
10. Choose Continue to My Home, then Go to My Account.

Need help? Call 800.858.5420.

## Phone

- Call 800.858.5420.
- Follow the voice prompts to get your account information.

The Standard, 1100 SW Sixth Avenue, Portland, OR 97204 | [standard.com](http://standard.com)

The Standard is the marketing name for StanCorp Financial Group, Inc., and its subsidiaries. StanCorp Equities, Inc., member FINRA, wholesales a group annuity contract issued by Standard Insurance Company and a mutual fund trust platform for retirement plans. Standard Retirement Services, Inc., provides financial recordkeeping and plan administrative services. Investment advisory services are provided by StanCorp Investment Advisers, Inc., a registered investment advisor. StanCorp Equities, Inc., Standard Insurance Company, Standard Retirement Services, Inc., and StanCorp Investment Advisers, Inc., are subsidiaries of StanCorp Financial Group, Inc., and all are Oregon corporations.